

247 CMR: BOARD OF REGISTRATION IN PHARMACY

247 CMR 10.00: DISCIPLINARY PROCEEDINGS

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10.02: Definitions

Complaint means a communication filed with the Board, ~~the Investigative Unit~~, or the Division of ~~Registration~~ Health Professions Licensure which the Board determines, after investigation, merits further consideration or action.

~~Informal conference~~ Investigative conference means an informal discussion relating to a complaint held with the Board.

10.04: ~~Informal Conference~~ Investigative Conference

To facilitate disposition of any complaint, the Board may schedule an investigative request ~~the complaining party and the registrant or licensee who is the subject of the complaint to attend an informal~~ conference at any time prior to the commencement of a formal adjudicatory proceeding. The Board shall give timely notice of the conference, and this notice shall include a general statement of the nature of the issues to be discussed.

10.05: Disposition by the Board

After receipt of a complaint and all related investigative materials ~~forwarded to it by the Investigative Unit~~, the Board may schedule an ~~informal~~ investigative conference ~~with the registrant or licensee~~ or may schedule a formal adjudicatory hearing pursuant to M.G.L. c. 30A and 801 CMR 1.01 if it determines that one is required.

10.06: Disciplinary Action

(2) ~~Letter of Warning~~ Advisory Letter. An official written document retained in the ~~registrant's Board's files~~ delineating the Board's concerns with ~~deficiencies found in the~~ registrant's or licensee's professional practice. ~~A~~ An advisory letter ~~of warning~~ does not constitute formal disciplinary action.

(3) ~~Formal Reprimand~~ or Censure of the registrant or licensee - A reprimand or censure

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constitutes formal disciplinary action. A censure is a severe reprimand.